



Y . S . N . M . College

This College has been Awarded by National Assessment
And Accreditation Council (NAAC)
(A Constituent Unit of N.P. University)
MEDININAGAR -822101 (Palamu)

Ref: 774/A/2021

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Action Taken Report 2020-21

Students' Feedback and Action Taken Report. The following gives a detailed report of the issues raised by the students and the subsequent action taken by the institution during 2020 – 2021:

S.No	Feedback	Action Taken Report
1	feedback in the teaching learning process during the academic year 2020-21 was expressed as online teaching mode continued due to pandemic.	Virtual learning environment became more stable and primarily Google Meet was used to conduct online classes as per the timetable. It was complemented with communication via Whatsapp, Email, Google Classroom and other resource to resolve any doubts and enhance the degree of conceptual clarity. The feedback at the semester showed a high level of satisfaction with the entire process
2	The online study material available with students was limit	e-books, syllabus, questions papers, open access resources as well as N-LIST/DELNET/DULS/NDL databases were made available to students. A vast number of e-resources were created by teachers. These were made available on Google Classroom
3	Difficulty in internal assessments was faced by students during pandemic	A judicious mix of online quizzes, handwritten and online assignments, viva-voce and project work were used to assess the level of understanding of students. Timely dissemination of information regarding internal assessment and evaluation was ensured. Faculty repeatedly reached out to the students who were lacking.
4	Mental stress was faced during Covid	Teachers also ensured to reach out to the students and helped them to deal with the stress. Mentor-mentee platform was strengthened. Online meetings with CRs and student council provided the platform for addressing student concern.
5	Skill development and job oriented courses were requested	Skill improvement through online workshops was strengthened. All the student societies/ formations were encouraged to rethink and plan online events. Students were encouraged to take dual course on ODL.
6	More alumni interactions were requested.	An array of webinars on environment conservation, Global Impact of climate change, Implication of Covid on life and literature were held.

[Signature]
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